Tessa Jowell GP Surgery

Patients Participation Group(PPG)

Minutes of meeting 23rd MARCH 2022

**Members Present**

**Patient Members:** -Linda (LE),Dough (DE),Silvia(SS),Judy (JH)

**Surgery Members: -**Golam Morshed (*GM*)General Manager**.**

- Jane Bacon ( COO – Omnes HC Ltd)

**Apologies: -** Nil

1. **Welcome, Introductions, Ground rules - L**ead by (JH) PPG Chairperson
2. **Update on GP Surgery** – Information from (GM) Practice manager.

**Staff Update** - New GP:- Dr May - Works-Mon/Tues/,Wednesday

- Returning from Maternity leave: - - - Dr Nakamura - Works-Tu/Wed/Friday

- Dr Shaha - Back in June

- New Practice Nurse – Jennifer Oniyah **-** Works - Wed/Thursday

- Practice Nurse - Nichola Button - working one extra day on Friday

- Two new part time Pharmacists –Takara Perry –works- Mon/Wednesday

- Sylvia Kemeajou

- Dr Love remains as clinical lead.

**Management changes** - No practice admin changes. Jane Bacon will report on Senior Company change in agenda item 6.

1. **Update on Tessa Jowell Health Centre –** Information from(GM) Practice Manager

**COVID Clinics** – IHL will continue to manage the Covid Clinics for South Southwark.

**4 PPG Issues** - (JH)

**Notes of meeting of 26th October 2021** - Agreed as correct.

- **ACTION**

by Golam– Minuets to go into website

**Issues related Tessa Jowell Health centre: -** ( GM) reported that issues related to the new building raised at the last meeting have been reported to the building management group.

- **PPG Documents**-.

Meeting Guidelines**: -** (LE) circulated a revised version of the PPG Meeting Guidelines . It was agreed that it is an improvement on the present guidelines. It was agreed to be used in future.

**Terms of Reference of the PPG; -** (LE) stated that the PPG Terms of Reference Item 7 ” Ways of Working” needs to be changed to indicate the changes to the Meeting Guidelines**.** It was agreed and the wording to be agreed at the next meeting.

**Role of the Chair;**- (JH ) questions whether there is a second page related to length of service of the Chair. To be considered at the next meeting.

**- Membership of the PPG** – Due to Covid the drive to increase membership had not been possible. Also there are difficulties related to advertising the group due to building restriction within the building. It was suggested that information should appear on the surgery waiting room screen and that a patient information leaflet should be available. Jane Bacon suggested that the company could assist with the production of a leaflet. Agreed to be considered at the next meeting

1. **Update of Southwark Patient Participation Groups** (JH)

**-JH** reported that there have been no meetings of - A) South Southwark PPG.

B) Southwark PPG Network . C) Camberwell Neighbourhood Primary Care Network

**- JH** reported that she had attended a zoom meeting run by South London Commissioning about the new Integrated Care System( ICS). From 1st July 2022 an Integrated Care Board will be responsible for the commissioning for South London Health Care. The board will replace the present Clinical Commissioning Group. Each Borough will have a Local Care Partnership. JH commented that basically it is another change in how Health and Social care Services are commissioned. There will however still be an Accountability aspect with all partners signed up . This will include scrutiny and a voice for patients and the public.

**6 Company Update:-** Jane Bacon -reported that Evergreen Health Care Ltd had taken over control of the company but that Omnes Primary Healthcare Division will continue to manage the GP Services. There will be no management changes to Tessa Jowell GP Surgery. Evergreen would be working to improve all the digital systems.

**7 Any Other business: -**

(SS) requested information and clarification related to patients’ data protection and optout agreements.

8. **Date of next meeting** - To be confirmed.